

Annual Report 2017-18





In 1918, a group of 16 women formed an unlikely partnership. They united four Jewish women's groups – Hebrew Sisterhood, Jolly Sewing Circle, Junior Charity League, and the Ladies Hebrew Aid Society – and pooled their resources for the greater good.

Together, these 16 women laid the foundation for Jewish Family Service, which today is one of San Diego's most impactful human services agencies – providing resources and support to more than 20,000 children, families, and older adults each year.







Celebrating 100 Years of Life-Changing Service in San Diego



To mark the start of a new century of service, JFS launched a \$50 Million Centennial Countdown Campaign, kicked off with a \$25 million commitment from the Rady Family Foundation.



In celebration of our Centennial year, February 26, 2018, was proclaimed as Jewish Family Service 100th Anniversary Day by the City of San Diego!





At our 2018 Heart & Soul Centennial Gala, more than 600 friends gathered to honor the extraordinary women who have helped to build, grow, and develop JFS over a century of life-changing service in San Diego.

Jewish Family Service



Dear Friends,

Throughout our 100-year history, Jewish Family Service has leveraged the strength of the community to help people transform their lives.

As we embarked on a new century of service in 2018, our focus remained firmly fixed on the future. We recommitted ourselves to deliver impactful services that embody our Jewish values and empower San Diegans to build more stable, secure, and connected lives. And in responding to complex policy changes and issues within our community, we found new avenues for partnership and deeper ways to serve.

Over the last year, JFS helped launch the San Diego Rapid Response Network to meet the needs of vulnerable immigrants and asylum-seekers throughout our region. With funding from the City of San Diego and private philanthropy, we increased the capacity of the Safe Parking Program to help San Diegans transition from homelessness to permanent housing. And through the JFS Alzheimer's Disease Initiative, we connected hundreds of older adults to a specialized network of care and support and trained our professionals on the best practices in caring for people with Alzheimer's and related dementias.

Like the visionary founders, philanthropists, and leaders who came before us, we will continue to meet the evolving needs of our community with compassion, resourcefulness, and resolve. We will adapt to an increasingly complex world with heart and innovation.

We know that none of this – our longevity, our programs and services, our impact – would be possible without your support. This report is a testament to your generosity, compassion, and inspiring commitment to building and strengthening our community.

Together, we are creating a San Diego we can be proud to call our home.

In gratitude,

Marie S. K.

Marie G. Raftery Chair, Board of Directors

Mulan Hop

Michael Hopkins, MSW Chief Executive Officer



The JFS Approach

When people turn to JFS, it's often with an urgent need like food, transportation, or housing. Others seek assistance for an aging parent or new networks of support. We start by helping people access the resources to stabilize their situation. Then, we work together to create a plan.

With an approach rooted in supportive personal relationships and strong community partnerships, we deliver services that foster the health, skills, confidence, and resilience of every person we serve. With time and hard work, our clients build a foundation of economic stability, personal wellbeing, and community connection that empowers them to thrive.

By working together to uplift individuals and families, we strengthen the whole community.

Moving Forward Together





Economic Stability

The ability to meet basic needs, obtain an education, secure steady employment, and plan for the future.



Personal Wellbeing

The health, skills, confidence, and resilience to overcome challenges and achieve future goals.



Community Connection

The opportunity to live engaged, socially connected lives – and be a part of a supportive community.









STANDING TOGETHER AGAINST HATE More than 2,000 people gathered for an interfaith vigil following the horrific attack on the Tree of Life Synagogue in Pittsburgh. While we drew together in mourning, we emerged with solidarity, compassion, and hope. United as a community, we stand against hate.



TRUNK OR TREATING On Halloween night, JFS staff surprised families in the Safe Parking Program with costumes, decorations, and candy – and we all went "trunk or treating" together.

This is What Community



UNDERSTANDING U.S. IMMIGRATION TODAY

In the summer of 2018, Friends of the Family supporters traveled with JFS leadership and members of the San Diego Rapid Response Network to tour migrant shelters in Tijuana, Mexico.



ELIMINATING STIGMA Our 2018 Behavioral Health Committee Luncheon featured author and performer Judy Batalion, who shared her personal account of hoarding, healing, and the effects of the Holocaust on four generations of women in her family.



ENGAGING YOUNG ADULTS During National Domestic Violence Awareness month, Emerging Leaders at JFS hosted a dinnertime service project, ollecting 3,000+ baby wipes and organizing 48 care packages for families impacted by domestic violence.



BRINGING HOPE TO THE TABLE JFS Board Member Kira Finkenberg celebrated her birthday by providing dinner and gas cards for families in the Safe Parking Program.

Looks Like



EMBRACING FAMILIES With incredible support from individual and corporate donors, we were able to embrace more than 600 individuals and families with gifts this holiday season.



In partnership with the San Diego Jewish Teen Initiative, JFS hosted Your Voice Teen Activism Conference featuring keynote addresses from Congresswoman Susan Davis and San Diego City Council President Pro Tem Barbara Bry.



SUPPORTING HEALTHY FAMILIES Over the past year, Corner Market volunteers helped bring dignified food assistance to more than 900 San Diego households per month.

"Everything I do, I do for my family. My parents have always worked hard to support us. I want them to be able to retire—to no longer have to struggle."

– Alan

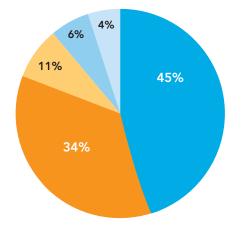
Alan has called San Diego home since before he can remember. He worked his way through school and became the first in his family to graduate college. Newly married, Alan dreams of raising a family and owning his own business someday.

We first met Alan in early 2018. Our Immigration Services team was partnering with the American Civil Liberties Union (ACLU) to host a free workshop for Deferred Action for Childhood Arrivals (DACA) recipients looking to renew their applications. Alan was the first person to arrive. In the past, he and his family had payed thousands of dollars in legal fees for assistance filing immigration paperwork. At JFS, he found quality help for free. He was so grateful, he stayed to volunteer.

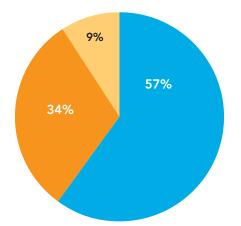
Over the past year, public and private funding has helped 1,059 people apply for immigration benefits and U.S. citizenship.

Jewish Family Service of San Diego

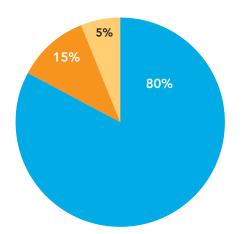
Audited Operating Statements | July 1, 2017–June 30, 2018



Public Support & Revenue	Amount \$	Amount %
Public & Private Grants	8,850,303	45%
Contributions	6,648,049	34%
Charitable Adult Rides and Services, Inc.	2,255,731	11%
Client Fees	1,196,639	6%
Investment Income	791,384	4%
	19,742,106	100%
Total Revenue	19,742,106	
Total Expenses	19,914,129	
Change in Net Assets	(172,023)	



Program Expenses	Amount \$	Amount %
Self-Sufficiency	9,103,014	57%
Aging with Dignity	5,482,225	34%
Community Connection	1,365,372	9%
Total Program Expenses	15,950,612	100%



Management Efficiency	Amount \$	Amount %
Direct Service & Programs	15,950,612	80%
Advancement	2,965,748	15%
Administration	997,769	5%
Total Expenses	19,914,129	100%

Our audited financials and Form 990 are available at www.jfssd.org/financials



11 YEARS of Earning Charity Navigator's Highest 4-Star Rating Only 1% of nonprofits nationwide can make this claim.

PERSON BY PERSON. FAMILY BY FAMILY. THIS IS HOW WE MAKE AN IMPACT.

Thank you for all that you made possible this year.

You powered **44,773 rides** for older adults who don't drive anymore

2,727 volunteers dedicated **39,564 hours** to building and strengthening our community

"On the Go shows up for our seniors when they need it, to take them to cancer treatment or bridge club or out to lunch with their friend. It's that one ride a week that can help them feel connected and whole again." _ Tara Guggino, Rides & Smiles Coordinator, On the Go at JFS





You ensured that 128 Holocaust Survivors were connected and cared for

You provided a support system for **195 people** coping with the symptoms of Alzheimer's "Every older adult has something to share, and my volunteers bring out the best in each person. They know and care for each one of our clients. I don't know what I would do without them."

- Aviva Saad, Program Coordinator, Balboa Avenue Older Adult Center

"For unsheltered individuals and families, waitlists are long and access to subsidies is limited. Our goal is to help people increase income and job stability while being a support to them where they are now, and ultimately get them back into permanent housing. With home as a foundation, families can start building toward their future." – Hanna Lemme, Housing Specialist,

Safe Parking Program



You touched the lives of 4,540 children through Positive Parenting education

You offered safety and support to 200+ people

sleeping in their vehicles each night







20,000 people



"Hunger and food insecurity are not going to disappear overnight. But we can help by making sure that San Diegans have the food they need to sustain themselves and their families."

– Aurora, Hand Up Teen Leader

You distributed 274,174 meals to San Diegans who need them



No One Stands Alone In Our Community

In late 2017 as fear and apprehension increased within our community, the San Diego Rapid Response Network (SDRRN) was formed as a broad coalition of 40+ immigrant rights and service organizations, attorneys, and community leaders. Together, with our core partners American Civil Liberties Union (ACLU), SEIU Local 221, and the San Diego Organizing Project (SDOP), the goal of the network is to ensure that *No One Stands Alone*.

The SDRRN focuses on educating, protecting, and assisting immigrant individuals and families – including refugees and asylum seekers – with legal support and social services. JFS leads the SDRRN's legal response effort and provides emergency and non-emergency assistance through a variety of services, including immigration benefit screenings, pro bono legal representation, and safety planning for families.

In October of 2018, the SDRRN opened a temporary shelter operated by JFS, that provides shelter and travel coordination for asylum-seeking families after being vetted by federal agents at the border.

As of January 2019, the shelter provided resources, medical care, legal aid, and transportation for more than 5,200 migrants – all of them families with young children.



In December 2018, JFS Director of Immigration Services Kate Clark led Governor Gavin Newsom on a tour of a temporary shelter established to meet the urgent needs of asylum-seeking families.

The San Diego Rapid Response Network held a press conference to garner public support for asylumseeking families and help fund the temporary shelter operated by JFS in collaboration with SDRRN partners.



Strategic Initiatives



Securing Statewide Support for California's Holocaust Survivors

Following a legislative proposal initiated by Jewish Family Service of San Diego and stewarded in partnership with the Jewish Public Affairs Committee of California, the State of California appropriated \$3.6 million to create the first-ever California Holocaust Survivor Assistance Program.

This new State funding will supplement services – including home care, case management, home-delivered meals, transportation and emergency financial assistance – for an estimated 600 elderly Holocaust Survivors who are currently underserved by existing resources in California.

Uplifting Families Impacted by Alzheimer's

In San Diego, the number of people living with Alzheimer's and related dementias (ADRD) has climbed to more than 84,000. With funding from the U.S. Department of Health & Human Services' Administration for Community Living, and in partnership with Alzheimer's San Diego, the JFS Alzheimer's Disease Initiative provides an integrated care network for people impacted by ADRD, as well as specialized training for staff and volunteers across JFS.

Services include free assessment and referrals, education and support groups, a personalized music therapy program, and dementia-friendly activities at the Balboa Avenue Older Adult Center.



Helping Families Out of Homelessness

In October 2017, Mayor Kevin Faulconer announced city funding to support the expansion of the Safe Parking Program at JFS. The program, which has been in operation at the Joan & Irwin Jacobs Campus since 2016, offers individuals and families living out of their vehicles a safe place to park overnight, as well as supportive services to help them transition back into stable housing.

The new funding doubled the capacity of the program, allowing for 80 additional parking spots and – with support from MG Properties Group – two dedicated Housing Navigation Specialists to help families navigate the complex pathway from homelessness to permanent housing.

Focusing On Health and Recovery

In 2018, JFS was the sole recipient of a grant from Susan G. Komen San Diego to support our work in Breast Cancer Case Management (BCCM). A unique program in San Diego, BCCM provides bilingual support services – including emergency financial aid, resource navigation, medical-related transportation, and food assistance – for individuals undergoing breast cancer treatment.

With a goal of helping clients stay focused on their health and recovery, the program has served more than 200 low-income breast cancer patients this past year.

Expanding Food Rescue

JFS is committed to finding innovative and effective ways to fight food insecurity. Every week, our local food rescue partners including Starbucks, Target, Ralph's, Whole Foods, and Village Mill Bread Company donate produce, dairy and meat products, prepared meals, baked goods, and others food and hygiene items to our Hand Up Food Pantry.

Over the last year, the number of items rescued from grocery stores or other retail outlets increased to an average of 27,000 pounds per month.



Through three years of homelessness, Zockie fought to keep her family together. By the time she entered our Safe Parking Program, she had almost given up hope.

In the evening, Zockie would drive to JFS to park for the night. She would set up bedding in the back seat and play classical music for her kids to fall asleep to. They would get up early to shower at the YMCA before school. Sometimes they would go to IKEA just to look at the sofas and beds.

"I would tell them, 'This is an adventure for us. We might be struggling now, but someday we will get back home.'"

At JFS, Zockie met with a Housing Specialist who helped her find resources and apply for affordable housing. In August 2018, Zockie qualified for an apartment. Today, she relishes the sights and sounds of her new home.

"After so much uncertainty, this is where my kids can come and feel safe. They can relax and spread out here. They walk in, and there's a pantry full of food."

Zockie is returning to a full-time job as a preschool teacher. As a family, she and her kids look forward to the little things. Cooking dinner together. Decorating pumpkins for fall.

"At the end of the day, it's love that makes a home. These kids have all of me."

Zockie and her children are among the 192 San Diegans who transitioned from homelessness to permanent housing with the help of the Safe Parking Program this past year.

Friends of the Family & Major Event Underwriters

Leadership Circle

\$50,000 or more

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Thank You

We are deeply grateful for the individuals, businesses, foundations, and government agencies who help us fulfill our mission.

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ועידת התביעות Claims Conference The Conference on Jewish Material Claims Against Germany www.edubrocon.org

Support was provided by the URO Charitable Lead Trust Limited and the Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund, Administered by the Conference on Jewish Material Claims Against Germany, for the benefit of needy Jewish Nazi Victims.











The \$50,000,000 Centennial Countdown Campaign is made possible by a \$25,000,000 matching gift from the Rady Family Foundation.

Ernest and Evelyn Rady are deeply committed to the longterm sustainability of Jewish Family Service because of the critical role the agency plays in the lives of more than 20,000 people each year, and have challenged the community to join them in sustaining this vital resource long into the future.

All cash gifts made to the campaign will be matched dollar for dollar, as will all bequests confirmed by those age 70 or older. This matching challenge will remain in effect until the goal is realized or the end of the campaign on November 19, 2023.



Thank You Centennial Countdown Campaign Donors

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The JFS Legacy society honors donors who have made provisions in their estate plans to ensure that we can continue to meet our community's most pressing needs for generations to come. Your planned gift can help shape the future of our community.

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"There really are kind people in the world. I'm reminded of that every day." – Anthea

When we got to Anthea's house, the roof looked ready to collapse.

It had rained that morning, and there were buckets collecting water as it dripped to the floor.

Anthea has lived in the same house for the past 30 years. She wheels an oxygen tank behind her as she goes from room to room. With her medical costs climbing, she took in a roommate to help with expenses. But every month is a struggle to get by.

The walls of the house are covered with photos of Anthea's husband and two boys. They have all passed away now. But she takes comfort in her home.

Every inch contains a memory. Every surface displays the treasures of her 78 years.

Before JFS, Anthea spent most of her time alone. Now, she has a team of people making sure she's cared for.

We provided funding to repair the roof so Anthea could stay in her home, and Care Specialists stop by regularly to check in on her health and safety. We also engaged the help of a volunteer who keeps her company every week. On their first visit together, they made challah. It reminded Anthea of when she used to bake for her boys.

"A Community is too Heavy to Carry Alone"

– Deuteronomy Rabbah 1:10





Our Purpose

Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

Since 1918

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