



## SAFE PARKING PROGRAM

### Dinner Host Volunteer Group – Aero Lot FAQs

Thank you for your group's interest in hosting a dinner for the unsheltered families and individuals participating in the Safe Parking Program at Jewish Family Service!

Every night at two secured lots, Jewish Family Service operates a [Safe Parking Program](#) for unsheltered San Diegans living in their vehicles, many of whom are experiencing homelessness for the first time. A car is often a critical, final asset, allowing for transportation to work and school, the ability to seek employment, and access to resources. As these individuals and families work to lift themselves up out of a difficult situation, many are making nightly choices between purchasing food, gas, and other essentials. Creating further barriers to stability are the isolation and lack of social support that so often accompany homelessness.

By providing meals, our dinner host volunteer groups provide both nutritious food and a sense of community. With a focus on stopping the downward spiral of homelessness, the Safe Parking Program offers not just a reliable place to stay, but also a welcoming environment, meaningful resources and tools, and dignified support to create a pathway to housing while meeting people where they are now.

#### FREQUENTLY ASKED QUESTIONS

**Who does the Aero Drive Lot serve?** The Aero Lot hosts adults who are currently living in their cars. Clients have access to a gated lot, covered picnic tables, a little library, and outdoor lavatories.

**How many volunteers are needed to serve dinner?** Groups should have between 5-10 volunteers so that everyone feels they have a meaningful role. Volunteers should be at least 7 years old and volunteers under the age of 18 must be joined by an appropriate number of parents, guardians, or chaperones for supervision.

**What time is the volunteer shift? What time is dinner served?** Volunteer groups must arrive at 5:30 pm and be prepared to stay through 8:00 pm to allow time for set-up, dinner service, and clean-up. Clients begin to arrive on the lot as early as 6:00 pm and dinner is generally served from until 7:30 pm.

**What should we bring?** Our volunteer hosts supply everything needed for the dinner:

- Food (Must be fully cooked, at temperature, and ready to serve; there is no kitchen access on-site.)
- Beverages and cups, or individually bottled drinks
- Serving dishes
- Serving utensils
- Hot plates or crock pots, if needed, with extension cords (There is limited access to outdoor outlets.)
- Plates or bowls
- Napkins
- Cutlery
- Disposable to-go containers or packaging so clients may take any leftovers
- Tablecloths, if desired, for serving tables

**What does JFS provide for the dinner service?**

- Covered outdoor picnic tables for clients to enjoy their dinner in a communal setting
- Three 6' tables on which to set up your provided food and drinks
- Serving gloves for all volunteers to ensure safe food handling
- Water for washing hands (by hose, potable)
- Trash cans and trash bags

**How many people should we prepare to serve?** We recommend preparing dinner for about 50 people. While we host up to 60 cars nightly at this lot, not everyone chooses to participate in the community dinners and/or some arrive later in the evening.

**How do clients know dinner will be available on the night we volunteer?** We require 72 hours' notice from volunteer groups to sign up and we post all upcoming dinners on the Safe Parking community bulletin board.

**What should volunteers expect to do?**

- **Cook or cater a full dinner:** Volunteer groups should expect to feed about 50 people at this lot.
- **Set up:** Carry in food and supplies to set up on serving tables provided before guests arrive.
- **Serve dinner:** Volunteers dish out the food, pour drinks, replenish supplies, and bus tables.
- **Socialize:** Beyond providing a meal, your group provides company. We welcome you to sit and get to know the individuals participating in the Safe Parking Program.
- **Clean up:** Please leave the area as it was found (wipe down the tables, package leftovers, etc.)

**Are there any restrictions on the food we bring?** No, although we do encourage healthy choices and strongly recommend having a vegetarian option available. Groups have provided everything from lasagna and stews to pizza or tacos. Some groups love to bring desserts, but we also welcome fruit. Some groups stick with bottled waters while others prefer to include juice. Occasionally, we have clients with dietary restrictions (e.g. gluten-free, kosher, food allergies) but we don't always know in advance. Ultimately, everyone appreciates your effort to provide dinner—whether store-bought or homemade, a hot or cold meal!

**Are there any restrictions to volunteers' participation?** To respect our programmatic requirements and maintain a positive experience for all, volunteers may not

- Solicit business from clients or staff,
- Promote or facilitate religious activities, including prayer with clients or staff regardless of faith, or
- Distribute literature that has not been preapproved by Jewish Family Service.

**Can we take pictures?** We ask you to respect our clients' privacy and the confidentiality of our program. Pictures can only be taken of your volunteer group before clients arrive. Additionally, while you may get to know some of the clients over the course of the evening, please refrain from using any identifying information (names, places of employment, schools, etc.) when sharing your experience with others or on social media.

**Can we bring any other donations?** Yes! Your group is welcome to bring additional donations when you serve dinner; however, our staff will receive these items before clients arrive to ensure equal distribution. Since our clients have limited space in their vehicles, please reference our [Safe Parking Wish List](#) to ensure you are collecting needed items.

**Where is the Aero Lot located?** The Aero lot is located at 9882 Aero Drive, San Diego, CA 92123. Access to the lot is actually on an unnamed road that runs behind the Sizzler shopping center. From Aero Drive, turn north onto Murphy Canyon Road. Turn right on the unnamed road just past the Hilton Garden Inn. Take the road to the end and the Safe Parking Program Lot is on the left behind the gates.

**Where should volunteers park?** Volunteers should park along the unnamed road rather than in the lot itself.

**Where do volunteers check in?** When you walk into the lot, you will see a modular building to your right where a JFS representative will welcome your group at 5:30 pm.

**How do I sign up my group to volunteer?** Please visit [our volunteer website](#) to host dinner at the Aero Lot.

**Who can I contact with additional questions?** Carole Yellen at [caroley@ifssd.org](mailto:caroley@ifssd.org) or (858) 637-3395